
Acceptable Use Policy (AUP)

1. Purpose

This Acceptable Use Policy (AUP) sets forth the acceptable practices for using Cloudyline network, systems, and services. The goal is to ensure that all users of Cloudyline services use them responsibly and comply with all legal and regulatory requirements, as well as the company's standards for security and integrity.

2. Scope

This policy applies to all users, including employees, contractors, customers, and any third parties who access or use Cloudyline resources. This includes internet services, email systems, data storage, and other related services.

3. Authorized Use

- **Business Use Only:** Cloudyline services are to be used primarily for business purposes. Limited personal use may be allowed but should not interfere with work performance or breach company guidelines.
- **Legal Use:** All activities performed using Cloudyline network and services must comply with applicable local, state, and federal laws.

4. Prohibited Activities

The following activities are strictly prohibited under this policy:

1. **Illegal Activities:** Engaging in or facilitating illegal activities, including but not limited to:
 - Data theft, fraud, piracy, or any activity that violates intellectual property laws.
 - Distribution or access to child pornography, unlawful content, or material that violates any laws.
2. **Security Violations:** Attempting to gain unauthorized access to systems, networks, or accounts, including hacking, phishing, and distributing malware.
3. **Network Abuse:**
 - Engaging in activities that negatively affect the performance of Cloudyline network or the services of others (e.g., launching denial-of-service attacks, sending spam emails).
 - Deliberately introducing viruses, malware, or malicious code into the network or devices.

4. **Harassment and Offensive Content:**

- Posting, sharing, or transmitting content that is abusive, offensive, defamatory, discriminatory, or sexually explicit.
- Engaging in any form of harassment (cyberbullying, threats, etc.) using company networks or services.

5. **Spamming and Unsolicited Communications:**

- Sending bulk or unsolicited emails (spam), including marketing messages without proper consent.
- Using Cloudyline network to send or distribute unsolicited advertisements, chain letters, or junk mail.

6. **Impersonation:**

- Falsifying any information or pretending to be someone else (e.g., spoofing email addresses or caller IDs).

7. **Circumventing Security:**

- Attempting to bypass firewalls, filters, or other security mechanisms put in place by Cloudyline to protect its systems and users.

5. **User Responsibilities**

- **Data Security:** Users are responsible for the protection of sensitive data, including using secure passwords, locking workstations, and reporting any potential security breaches immediately.
- **Network Integrity:** Users should not engage in any activity that would interfere with the integrity or functioning of Cloudyline systems, networks, or services.
- **Confidentiality:** Users must respect the confidentiality of all internal and customer data. Unauthorized sharing or disclosure of company information is prohibited.
- **Compliance with Laws:** Users must comply with all relevant laws and regulations, including those concerning data protection, privacy, and telecommunication services.

6. **Monitoring**

- **Monitoring and Auditing:** Cloudyline reserves the right to monitor and log all activities occurring on its network and systems. This is to ensure compliance with this AUP, safeguard network security, and address potential issues. By using Cloudyline services, users acknowledge and consent to such monitoring.
- **Privacy:** While Cloudyline may monitor network activities for security and compliance purposes, it will strive to respect the privacy of individuals in accordance with data protection laws.

7. **Enforcement and Consequences**

Violations of this policy may result in disciplinary action, including but not limited to:

- Temporary suspension or termination of services.
- Legal action, if applicable, including reporting incidents to law enforcement or other regulatory authorities.

- Immediate termination of employment or contractual agreements for company employees or contractors found violating the policy.

8. Reporting Violations

Users are required to report any violations of this AUP, including security incidents or other breaches, as soon as possible:

- **Compliance Officer:** compliance@Cloudyline.com

9. Acknowledgment

By using Cloudyline services or network, all users acknowledge that they have read, understood, and agree to comply with this Acceptable Use Policy. Users also agree to take responsibility for their actions while accessing Cloudyline services and understand the consequences of non-compliance.

10. Changes to the Policy

Cloudyline reserves the right to update or amend this AUP at any time. Users will be notified of any significant changes, and the latest version of the policy will be available on the company's website or internal portal.